

FORM A
PERFORMANCE TARGETS & ACCOMPLISHMENT REPORT
CY 2018

LWD NAME: METRO KIDAPAWAN WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2018 Budget:						
PI 1 (Quantity) access to potable water	Percentage of households with access to potable water against the total number of households within the coverage of MKWD	42%	43%	Office of the AGM for Operations	34,056/78,276 = 43.51%	101.19%
PI 2 (Quality) reliability of the service	Percentage of household connections receiving 24/7 supply of water	96%	90%	Office of the AGM for Operations	32,694/34,056 = 96%	106.66%
PI 3 (Timeliness) Adequacy (should not be less than 1.2:1)	Source of Capacity of LWD to meet demands for 24/7 supply of water To compute adequacy, use formula below: <u>Rated Capacity of Sources(cu.m/yr)</u> Demand(cu.m/yr) Demand = No. of Active Connections x 5 (average household size) x 100-130 (Liters per capita per day) x 365 days x 1L/1000	100%	≥1.25:1	Office of the AGM for Operations	≥1.27:1	101.60%
B. Water Distribution Service Management						
2018 Budget:						
PI 1 (Quantity) NRW: NRW should not exceed 30%	Percentage of unbilled water to water production	19%	30%	Office of the AGM for Operations	(9,324,486.64 - 7,507,194.00) = 1,817,292.64/ 9,324,486.64 =19.48%	154.00%
PI 2 (Quality) Potability	Daily chlorine residual requirement should be at least 0.3ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at least 0.2 to 0.4 ppm.	153%	At least 0.30 ppm at the farthest point	Office of the AGM for Operations	At least 0.30 ppm at the farthest point	100%

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PI 3 (Timeliness) Adequacy/reability of service	Average response time to restore service (major and minor repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the CSC-approved Citizen's Charter of the MKWD	2.5 hours for ML and DL, 8 hours for SL	5 hours for mainline and distribution lines; 12 hours for Service Lines	Office of the AGM for Operations	2.5 hours for mainline and distribution lines; 8 hours for Service Lines (200.00% for ML and DL; 150.00% for SL)	161.90%	
Support to Operation (STO)							
2017 Budget:							
PI1 Staff Productivity Index	Categories A, B, C = 1 staff for every one hundred twenty(120) service connections. Category D = 1 staff for every one hundred (100) service connections.	201:1	1 staff for every 120 service connections	Office of the AGM for Admin & Finance	34,056/163 = 208:1	173.33%	
PI 2 Affordability	LWUA approved water rates	2.61%	1st 10 cubic of LWUA approved water rate must not exceed 5% of the average income of LIG	Office of the AGM for Admin & Finance	156.60/11,000.00 = 1.42%	352.11%	
PI 3 Customer Satisfaction	¹ 1. Ease of Doing Business - compliance to CSC Memo No. 14-2016. 2. Percentage of Customer Complaints acted upon against received complaints. •Complaints through hotline #8888 acted upon within 72 hours. •Complaints received through the WD customer service unit within the period prescribed by ARTA and other issuances.	99.81%	At least 90%	Office of the AGM for Admin & Finance	76,552/79,248 = 96.60%	107.33%	

¹Certificate from HR Manager & GM on the compliance to CSC Memo # 14- 2016

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General Administration and Support Services (GASS)						
2018 Budget:						
PI 1 Financial Viability and Sustainability	•Collection efficiency ≥ 90%;	96.18%	At least 90%	Office of the AGM for Admin & Finance	$\frac{177,997,473.69}{187,849,400.55} = 94.76\%$	105.29%
	² •Positive Net Balance in the Average Net Income for twelve (12) months;	Positive Net Balance	Positive Net Balance	Office of the AGM for Admin & Finance	$23,668,063.82 / 12 = 1,972,338.65$	100.00%
	•Current Ratio ≥ 1.5:3	2.59:1	1.5:1	Office of the AGM for Admin & Finance	$\frac{84,314,292.24}{45,989,118.23} = 1.83:1$	122.00%
PI 2 a) Compliance with COA reporting requirements b) Compliance with LWUA reporting requirements in accordance to content and period submission	In accordance with the prescribed content and period of submission (Submission of five financial reports, i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance)	FS on the 25th day of the 1st month of the insuing month and Ageing of Cash Advances at the end of every quarter	FS on the 25th day of the 1st month of the insuing quarter and Ageing of Cash Advances at the end of every quarter	Office of the AGM for Admin & Finance	FS on the 25th day of the 1st month of the insuing month and Ageing of Cash Advances at the end of every month	On Time Submission
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/ Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report	Annual FS including Bacti-Test on the 15th day of January 2018	Annual FS including Bacti-Tests on the 25th day of January 2019	Office of the AGM for Admin & Finance	Annual FS including Bacti-Tests on the 22nd day of January 2019	On Time Submission
² Average Positive Net Income - EO 181-2015; LWUA MC 007-15; DBM-BC #007-2016						

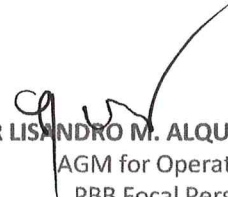
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PI 3 Compliance to COA AOM	37%	At 30%	Office of the AGM for Admin & Finance	37.50%	123.33%	
PI 4 Budget Utilization Rate (BUR)	87.46%	At least 85%	Office of the AGM for Admin & Finance	(89,016,278.51 - 66,303,104.63) + (88,515,622.04 + 2,964,554.99) (104,865,324.54 - 41,178,251.68) + 52,321,423.78 = 98.44%	115.81%	

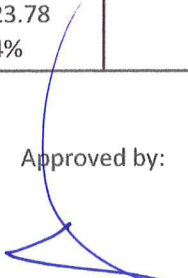
³ Management Report (signed by GM) on resolved COA Findings

Prepared by:


WILESPER LISANDRO M. ALQUEZA, CE/RMP/MBA
 AGM for Operations
 PBB Focal Person


JEMIMA A. CHUA, MPA
 AGM for Admin & Finance
 PBB Focal Person

Approved by:


STELLA M. GONZALES, MPS
 General Manager